



10 YEAR GUARANTEE

AAA Shower Seal guarantees to provide a replacement service for any faulty products used in its services for a period of TEN (10) YEARS from the date of service subject to the following terms and conditions. Attendance in respect of any Claim that is shown to be from any cause other than that covered by this guarantee WILL incur a Minimum attendance charge, currently *\$110.00 Per Hour or part thereof (incl. Gst.) *Subject to change without notice

Re-sealing wet areas as per the Australian Standards and or re-grouting can reduce or stop water leakage and often achieves the required result.

All services performed by AAA Shower Seal are designed to replace the seals and/or grout to the Australian Standard; all other existing or pre-existing construction faults are completely out of the control of AAA Shower Seal.

AAA Shower Seal recommends complete re-construction of the offending wet area to the Australian Standard. Only this should be considered as the recommended long term way of stopping a leaking shower.

This guarantee is in addition to all other rights and remedies in respect of this service to which you are entitled under the Trade Practices Act and similar state and territory laws.

1. Proof of payment in full (dishonoured payments void this guarantee) must be produced when any claim is made.
2. Inspection &/or repair will take place at a time & date stipulated by the applicator during our normal trading hours (currently 9am - 4pm Monday to Friday, excluding public holidays), inability to provide access to the serviced area as requested due to you, the customer or your agent not being available will void this guarantee.
3. No responsibility is taken for exposure of damaged surfaces (i.e. Cracks broken or missing tiles etc.) as a result of removing existing sealers, dirt, mould or anything else that has been used to cover or disguise such damage
4. Although every precaution is made to reduce the damage to surface areas during all services, unforeseen problems or damage can occur and will be repaired (if possible) at our discretion. (Dependent on the age and condition of the serviced area)
5. Structural movement or other similar acts do not/have not cause/caused the said faults.
6. Any additional work carried out in or around the area serviced by anyone other than a trained approved applicator during the term of this Guarantee has not affected the serviced areas and or products in any way.
7. Any discolouration is not due to dyes contained in products used in and/or near the serviced areas (e.g. Hair, Bleach, stains, paint).
8. Any damage to serviced areas and/or products is not the result of negligence by any persons.
9. The use of any form of adverse cleaning method that will result in Sealant and/or grout deterioration (e.g. Steam Cleaners, Coarse and/or Abrasive cleansers or brushes and/or petroleum/ chlorine based chemicals).
10. Defective plumbing or new plumbing works that may be in some way related to a claim.
11. Leakage caused by and/or from shower screens (all parts including seals)
12. Neglecting or Failure to maintain the serviced areas correctly (i.e. cleaning etc.)
13. **Commercial Services/Applications are limited to a ONE YEAR guarantee only**

No liability is offered nor inferred to in regard to any resultant damage or other claims to property, animals and/or persons made as a result of any work carried out or not by or on behalf of AAA Shower Seal. Applicators including its Parent Company, staff, agents and the like past or present.

Important Note - During the life of this guarantee & beyond it is recommended damaged or mouldy silicone seals be replaced as soon as possible to avoid further damage to other areas additional charges will apply for this service.

AAA Shower Seal™ its Parent Company and/or its approved applicators decision regarding all claims against this Guarantee will be final and no further action will be deemed necessary. This Guarantee is transferable.

Acceptance of this Guarantee by you the customer is automatically agreed to from when a service is booked and will be deemed read & agreed to, upon cleared payment for services rendered and/or having received a copy as part of the conditions of any written estimate given.

AAA Shower Seal Ph. Adelaide 1300 658 967

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Signed on behalf of AAA Shower Seal _____ Dated _____